



Quality Policy Statement

Statement

Leading by example is critical to the success of Genco. We believe that quality is an integral part of our working practices and we aim to go above and beyond to meet our customer's needs.

To evidence our commitment Genco maintains a certified integrated management system that has gained ISO 9001:2015 certification.

Leadership & Responsibilities

We are committed to maintaining compliance with all statutory, regulatory, legislative and contractor requirements and are fully involved in the implementation and maintenance of the Management System. At Genco we embrace an environment which ensures we provide all the resources required to enable us to achieve our quality objectives.

Genco Directors have ultimate responsibility for quality and will be supported by the Compliance Manager, Senior Management and Project Support Team. Professional external advice and consultation is also provided as required.

Our Commitment:

- To strive to continually improve our services provided to Clients, through the use of this Quality Policy, quality objectives, performance evaluation including audit results, corrective actions and at Management Review.
- To implement appropriate actions to address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties
- To ensure all Company personnel are fully competent to carry out their assigned task and provided with all necessary resources and equipment to enable them to carry out their role efficient and safely.
- To establish quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at regular review meetings.
- To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System which is compliant to ISO9001:2015
- To control & continually monitor all projects undertaken ensuring compliance with all applicable statutory and regulatory requirements.
- To review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.
- This Quality Policy is evaluated as part of the overall review of the Quality Management System to ensure its stated objectives are met.

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By signing this Quality Policy, the Managing Director gives his approval to the Quality Management System described in this manual and in supporting Company processes.

We will communicate this policy to all employees', and it will be available to all interested parties. This policy will be reviewed annually and be adapted if changes to the company occur.

SIGNED: John Roberts
Operations Director



DATE: July 2024