



Quality Policy Statement

Statement

Leading by example is critical to the success of Genco. We believe that quality is an integral part of our working practices and we aim to go above and beyond to meet our customers needs. To evidence our commitment Genco maintains a certified integrated management system which meets the requirements of ISO9001:2015.

Leadership & Responsibilities

Genco Senior Management team are committed to maintaining compliance with all statutory, regulatory, legislative and contractor requirements and are fully involved in the implementation and maintenance of the Management System. At Genco we embrace an environment which ensures provides all the resources required to enable us to achieve our quality objectives.

Genco Directors have ultimate responsibility for quality and will be supported by the Quality Manager and project support team.

Our Commitment:

- To strive to continually improve our services provided to Clients, through the use of this Quality Policy, quality objectives, performance evaluation including audit results, corrective actions and at Management Review
- To implement appropriate actions to address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties
- To ensure all Company personnel are fully competent to carry out their assigned task and provided with all necessary resources and equipment to enable them to carry out their role efficient and safely.
- To establish annual quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at the management review meeting.
- To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System which is compliant to ISO9001:2015
- To control & continually monitor all projects undertaken ensuring compliance with all applicable statutory and regulatory requirements.

- To review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy
- This Quality Policy is evaluated as part of the overall review of the Quality Management System to ensure its stated objectives are met.

By signing this Quality Policy, the Managing Director gives his approval to the Quality Management System described in this manual and in supporting Company processes.

Genco is committed to continual improvement of environmental performance. This policy will be communicated to all staff, contractors and suppliers, and be available to the public through selected media.

This policy will be reviewed annually and be adapted if changes to the company occur.

A handwritten signature in black ink, appearing to read 'John Roberts', written in a cursive style.

John Roberts

Operations Director

Dated: August 2020